

February 1, 2000

Via Internet E-Mail

Mr. Sam McClerren
Illinois Commerce Commission
527 East Capitol Avenue
Springfield, IL 62701

Re: Ameritech Illinois' OSS Plan of Record
Filed January 7, 2000
Docket No. 98-0555

Dear Mr. McClerren:

The Plan of Record ("POR") submitted by Ameritech Illinois complies with the Illinois Merger Order and reflects the information which the Company has available to it at this point in the process. The issues raised by the parties will be addressed in the Illinois collaborative (or are currently being addressed in other CLEC collaboratives). However, to expedite the Illinois OSS collaborative process, Ameritech Illinois hereby provides further clarification on certain of these issues.

Change Management

Ameritech already has a regional Change Management Process ("CMP") which has been in place since June 1999. This was developed collaboratively with the CLECs well before the SBC/Ameritech merger. The CMP provides a means by which Ameritech Illinois and the CLECs can work cooperatively to introduce changes to the OSS interfaces. The process includes specific intervals, such as, when documentation and initial specifications will be delivered to the CLECs for review and input. Ameritech Illinois is committed to using the CMP to deliver the changes identified in the POR.

A 13-state CMP is currently being addressed in a separate CLEC collaborative effort. The 13-state CMP is expected to be approved by the CLECs in March. Once implemented, Ameritech

Illinois will use this process in lieu of the current regional process.

As part of the implementation of the 13-state CMP, Ameritech Illinois has agreed to provide a versioned, production-like test environment that will include processing of transactions through its service order negotiation system.

The Company agrees that there needs to be a process that addresses business process changes that fall outside the scope of the CMP. Ameritech Illinois is committed to putting in place by April 2000 a process by which these changes can be addressed, including the establishment of OSS user forums.

Standards

Ameritech Illinois is committed to implementing systems that conform to industry standards. For example, Ameritech Illinois indicated in the POR's pre-ordering sections that it would introduce an updated version of the current EDI application-to-application interface in March 2001. The Company is also in the process of updating its ordering system to EDI 10 (LSOG4) with a scheduled completion for August 2000. This was underway before the merger was approved. Most CLECs are participating in this effort through the existing Ameritech Illinois CMP.

Ameritech Illinois will work with the CLECs through the CMP process to determine the appropriate version of the industry standard that will be implemented in the updated interfaces. Because a strict adherence to the standard might result in loss of existing functionality, the CMP will also be used to determine any appropriate deviation from that standard.

The proposed changes to the existing interfaces will form the basis for uniform interfaces across the 13-state SBC region. Uniform UNE billing and application-to-application ordering interfaces will be introduced within the time frame contemplated by the FCC merger conditions.

Very truly yours,

Theresa Larkin
Vice President
Regulatory Affairs

cc: Patrick McLarney
Frank Bodine
Nancy Atkinson
Commenting Parties via E-Mail